HealthLink
Mississauga Halton Health Links
Let's Make Healthy Change Happen

Fax to Health Links Central Access: 905-855-8989

Telephone: 310-2222 (no area code) or 1-877-336-9090

REFERRAL FORM

PATIENT INFORMATION

Date: ______________________________
(MM/DD/YYYY)

Patient's Name: ______________________________
Last name, First name

Gender: ☐ M ☐ F ☐ TS/TG

Date of Birth: ____________________________
(MM/DD/YYYY)

Patient Label

Address: ____

Telephone: _______________________ Health Card Number: _________________________

Preferred Language: _____________________ **CONSENT: Did the patient consent to the referral:** ☐ Yes ☐ No

CONTACT PERSON (IF DIFFERENT FROM PATIENT)

Name:_______________________________ Phone: _____________________ Relationship to patient: _____________

PRIMARY CARE PROVIDER

Name: _____________________________ Phone: _________________________ Fax: _________________________

OTHER PROVIDERS INVOLVED IN CARE:

REFERRAL SOURCE

☐ Family Physician
☐ Nurse Practitioner
☐ CCAC
☐ CSS or MH & A
☐ Other

REFERRAL SOURCE CONTACT DETAILS (If Referrer is not the Primary Care Provider)

Name:_______________________________ Organization: __________________________

Phone: _____________________________ Fax: _____________________________

Does the patient require CCAC services: ☐ Yes ☐ No ☐ Don't Know

REASON FOR THE REFERRAL TO HEALTH LINKS: (attach additional form if needed)

CLINICAL FACTORS (Check all that apply)

☐ Currently Hospitalized

If yes, which hospital: ______________________________

# of Hospital Admissions (12 mths) ______

# of ED visits (12 mths) ______

☐ Medical History Attached ☐ Medications Attached

☐ Medication Allergies Attached

Chronic Morbidities: ☐ Yes ☐ No ☐ Don't Know

SOCIAL DETERMINANTS (Check all that apply)

☐ Lives Alone ☐ Limited Social Network
☐ Community Service Use
☐ Financial Challenges
☐ Transportation Challenges
☐ Housing Challenges
☐ Mobility Concerns
☐ Home Bound

Eligibility Guidelines

Health Links is a partnership of health care providers working together, to help patients with **medically and socially care complex needs**, get the care they require. A typical Health Links patient is someone that requires **intensive care coordination** to maintain stability.

Health Links aims to:

- help patients/families identify their health care goals and strategies to achieve them
- support linkages with primary care and other service providers
- improve the patient experience of those with complex care conditions
- reduce unnecessary emergency department visits and hospital admissions

The **clinical judgement of the Primary Care Provider** determines who is a Health Link patient. However, the following are guidelines to help identify those who will be best served by Health Links:

Must have 2 or more of the following:

- 4+ Chronic co-morbidities or multiple specialists (as per predicted Ministry guidelines)
- 4+ Chronic medications within the last 6 months
- 1+ acute inpatient stays within last 3 months (LACE score more than 10)
- Mental Health and Addiction condition
- 1 or more complex continuing care inpatient stays within last 6 months
- 1 or more inpatient rehabilitation stays within last 6 months
- 2 or more emergency department visits within last 6 months
- 1+ 911 health related call within last 3 months
- Primary care provider identifies patient not managing well
- Socially complex (reference Social Determinants of Health)

HealthLinks Mississauga Halton Boundaries